

**Cafe2U Easter Hamper Giveaway SA Terms & Conditions ("Conditions of Entry")**

| <b>Schedule</b>   |   |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
|---|---|-------------------|--|--|-------------------|----------------------|-------------------|----------------|------------|---|---|------------|--|--|
| <b>Promotion:</b>   | Cafe2U Easter Hamper Giveaway SA  |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
| <b>Promoter:</b>  | RFGA Management Pty Ltd ABN 31106840082, 35 Robina Town Centre Drive, Robina, QLD 4226, Australia.<br>Ph: 55913242  |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
| <b>Promotional Period:</b>  | <b>Start date:</b> 08/03/21 at 03:00 am AEST<br><b>End date:</b> 29/03/21 at 11:59 pm AEST  |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
| <b>Participating Van</b>  | means a Cafe2U mobile Van operating in the State of South Australia, displaying promotional material advertising this Promotion identified as:- <ul style="list-style-type: none"> <li>• Cafe2U Glenelg, Cafe2U Lonsdale, Cafe2U Melrose Park, Cafe2U Mile End, Cafe2U Port Adelaide, Cafe2U Woodville</li> </ul>   |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
| <b>Eligible Entrants:</b>   | Entry is only open to South Australia residents who are 18 years and over.  |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
| <b>How to Enter:</b>  | To enter the Promotion, an eligible entrant must complete the following steps during the Promotional Period: <ol style="list-style-type: none"> <li>a) Purchase one (1) coffee and one (1) additional menu item (including but not limited to any food and/or beverage product which may include an item from the hot beverage, cold beverage, pre-package soft drink, food or snack item ranges) in a single transaction, from any Participating Van ("Eligible Transaction")</li> <li>b) An Eligible Entrant will be entitled to receive one (1) entry card containing a unique promotional code ("Promotional Code"), for each Eligible Transaction.</li> <li>c) Visit Cafe2U website at <a href="https://www.cafe2u.com.au/easter-giveaway/">https://www.cafe2u.com.au/easter-giveaway/</a> or scan the QR code (printed on entry card) and complete and submit the entry form displayed, by entering the requested contact information and the Promotional Code (<b>Entry</b>);</li> <li>d) A submitted Entry will thereafter go into the draw to win one (1) Prize, being the Prize on offer from the Participating Van where the Eligible Transaction was made.</li> </ol> |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
| <b>Entries permitted:</b>   | Multiple entries permitted, subject to the following: <ol style="list-style-type: none"> <li>a) limit one (1) entry permitted per Promotional Code and/or Eligible Transaction.</li> <li>b) each Entry must be submitted separately and in accordance with the above entry requirements;</li> <li>c) Eligible Entrants may enter as many times as they wish provided they comply with these Terms and Conditions.</li> </ol>  |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
| <b>Total Prize Pool:</b>  | AUD \$300   |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
| <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 35%;">Prize Description</th> <th style="width: 15%;">Number of this prize</th> <th style="width: 15%;">Value (per prize)</th> <th style="width: 15%;">Winning Method</th> <th style="width: 20%;">Conditions</th> </tr> </thead> <tbody> <tr> <td>The prize is one (1) Easter Hamper, containing chocolate items (<b>Prize</b>)<br/><br/>NB: The contents of each Prize may differ between the Participating Vans. The Prize which is subject of each Entry is available for inspection at the Participating Van.</td> <td>6 (being one Prize for each Participating Van</td> <td>AUD\$50.00</td> <td>Draws: - manual draw 30/03/2021 at 12:00 pm AEST</td> <td>The prizes will be delivered to winners' nominated address by the operator of the Participating Van.</td> </tr> </tbody> </table> |   |                   |  |  | Prize Description | Number of this prize | Value (per prize) | Winning Method | Conditions | The prize is one (1) Easter Hamper, containing chocolate items ( <b>Prize</b> )<br><br>NB: The contents of each Prize may differ between the Participating Vans. The Prize which is subject of each Entry is available for inspection at the Participating Van. | 6 (being one Prize for each Participating Van | AUD\$50.00 | Draws: - manual draw 30/03/2021 at 12:00 pm AEST | The prizes will be delivered to winners' nominated address by the operator of the Participating Van. |
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| <b>Winner notification:</b>   | The winners will be contacted by email and/or phone within 48 hours of the draw.  |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |
| <b>Unclaimed Prizes:</b>  | Prizes must be claimed by 05/04/2021 at 12:00 pm AEST. In the event of an unclaimed prize, the prize will be redrawn on 05/04/2021 at 14:00 pm AEST by the Winning Method. The winner of the redraw will be notified by email and phone within 48 hours of the redraw.  |                   |  |  |                   |                      |                   |                |            |   |   |            |  |  |

1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period.
4. Employees, Franchisees and employee's of Franchisees (and their immediate family members) of the Participating Vans, agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organization benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. Draws:
  - a) The draws will take place at RFGA Management Pty Ltd, 35 Robina Town Centre Drive, Robina QLD 4226, Australia at 12:00 pm AEST on 30/03/2021.
    - i) The first valid entry drawn will be the winner specified in the Schedule above.
  - b) The draw conductor may draw additional reserve entries in case an invalid entry or entrant is drawn.
6. All reasonable attempts will be made to contact each winner.
7. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize by the time specified by the Promoter, or is unavailable, they forfeit the prize and the Promoter is not obliged to substitute the prize.
8. Where entry is allowed by purchase or subscription, the cost of the product or service is no greater than the cost would be without the opportunity to participate in the Promotion.
9. If there are no prize winner/s or winner/s for this Promotion cannot be found this information will be published at <https://www.cafe2u.com.au/>
10. The value of the prizes is accurate and based upon the recommended retail value of the prizes (inclusive of GST) at the date of printing. The Promoter accepts no responsibility for any variation in the value of the prizes after that date.
11. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
12. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification.
13. No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.
14. Each prize will be awarded to the person named in the Entry and any Entry that is made on behalf of an entrant or by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.
15. Entrants' personal information will be collected by the Promoter. Personal information will be stored on the Promoter's database. The Promoter may use this information for future marketing purposes regarding its products, including contacting the entrant electronically. The Promoter is bound by the Australian Privacy Principles in accordance with the Privacy Act 1988 (Cth) and its privacy policy which is located at <https://www.rfg.com.au/privacy-policy/>. The Promoter's privacy policy contains information about how the entrant may access, update and seek correction of the personal information the Promoter holds about them and how the entrant may complain about any potential breach by the Promoter of the Australian Privacy Principles or any other Australian privacy laws and how such complaints will be dealt with. The Promoter collects personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion. If the entrant does not provide their personal information as requested, they may be ineligible to

enter or claim a prize in the Promotion. Personal information collected from entrants will not be disclosed to any entity located outside of Australia.

16. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and State/Territory or postcode of residence.
17. The Promoter reserves the right to refuse to allow a winner to take part in any or all aspects of a prize, if the Promoter determines in their absolute discretion, that a winner is not in the physical or mental condition necessary to be able to safely participate in or accept the prize. It is a condition of accepting the prize that a winner may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize.
18. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier and the provision of the prize is the sole responsibility of the third party and not the Promoter. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry, to the extent of any inconsistency. The Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
19. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
20. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
21. The Promoter reserves the right, at any time, to validate and check the authenticity of Entries and entrant's details (including an entrant's identity, age and place of residence). In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.
22. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. In the event that there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision will be final.
23. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation), except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
24. The entrant will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.
25. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
26. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.